



Monday, March 23, 2020

To Whom it May Concern:

Progress Inc, is considered an essential business under Mayor Cooper's "Safer at Home" guidelines. Progress provides critical support to individuals with intellectual disabilities and seniors. As non-essential businesses temporarily suspend operations, we are deemed essential and our services will continue.

Staff providing these essential services through Progress will still be performing their job duties, which require them to travel to and from work sites in Middle Tennessee. Services for people with disabilities supported in the community are performed 24 hours a day, both during normal business hours and overnight, 7 days a week.

Progress has been providing services to Middle Tennesseans with disabilities and seniors for over 45 years. As a provider through the Tennessee Department of Intellectual and Developmental Disabilities, we are licensed and required by the state to perform these services. Our staff is highly trained and provides essential supports to keep people with disabilities healthy and safe.

We are working closely with the Department of Intellectual and Developmental Disabilities, TennCare and the Mayor's Response Team in an effort to continue to deliver vital services to this vulnerable population.

Should you need further information, please contact either Susan Hutchison, Co-Director of Day Services at S.Hutchison@Progress-Inc.org, 615-577-4732 or Eric Metzler, Co-Director of Residential Services at E.Metzler@Progress-Inc.org, 615-577-4713. Thank you for your cooperation during this time.

Regards,

Donna Goodaker
Executive Director